



Review of Multi-Agency Adult Safeguarding Services in Suffolk

Briefing note 2 for Team Meetings

SUMMARY

This briefing provides an update on the implementation of the review of multi-agency adult safeguarding services in Suffolk.

The review was commissioned by the Suffolk Adult Safeguarding Board following concerns about the provision and management of safeguarding services to and for vulnerable adults and older people.

It identifies what needs to change to ensure that vulnerable adults and older people receive the best possible service from our safeguarding services.

KEY MESSAGES

- There has been some delay between completing the review and delivering the review recommendations.
- Senior leaders are committed to driving progress forward.
- The new Transformation Programme Manager post will make a big difference. The advert has drawn a good response and an appointment will hopefully be made in April 2018.

- A multi-agency safeguarding conference is taking place on the 27th March
- A Serious Incidents and Reviews Framework has been signed off by the SAB and is now being implemented.

A task and finish group is working on a new shared framework for assessing and responding to need and risk (the Threshold Framework) which should go out for consultation in April 2018.

THE REVIEW RECOMMENDATIONS

The review concluded that to safeguard adults more effectively a significant transformation programme had to be put in place and action taken across four key areas (in order of priority):

1. Improving strategic leadership through creation of a senior system leadership group to address governance issues
2. Addressing cultural, behavioural and language issues by establishing a major joint workforce development and change programme.



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3. Addressing gaps in systems, processes and practices by developing a range of joint policies, tools and frameworks, and by agreeing, disseminating, implementing, complying with and reviewing them.
4. Addressing specific shortfalls in relation to managing disputes, learning from case studies, managing allegations against professionals and developing intelligence-led decision making
2. **Addressing cultural, behavioural and language issues**
 - The Safeguarding Conference organised is a multi-agency conference with places for each partner agency 21st Century Adult Care in Suffolk. Booking through Suffolk CDP Online Code M-AC1801
3. **Developing joint processes, systems and frameworks**
 - A new task and finish group has begun work on developing a new multi-agency framework for identifying, assessing and responding to need and risk. Consultation on the proposed framework will take place in April 2018

SO WHAT HAS HAPPENED SINCE THE REVIEW

1. **Improving Strategic Leadership**
 - A new Strategic Safeguarding Leaders Board (with the key senior police, council, NHS and SAB leaders) has been established and meets monthly. Board members are Mike Hennessy (Chair), Ed Garrett; Simon Parkes and Sue Hadley
 - The Transformation Plan has been agreed and signed off
 - The post of Transformation Programme Manager has been advertised and interviews will take place very soon
4. **Addressing specific gaps**
 - A Serious Incidents and Reviews Framework has been signed off by the SAB
 - A new professional adviser has been appointed to support the work of the Safeguarding Adults Board



**Suffolk
Safeguarding Adults Board**

NHS
*Ipswich and East Suffolk
Clinical Commissioning Group*

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NEXT STEPS

- Circulate this briefing note to all members of your team
- Arrange regular discussion slots in team meetings to consider what **Making Safeguarding Personal** means to your team, and how it affects what you do. Click on this link for resources to support you: <https://www.local.gov.uk/topics/social-care-health-and-integration/adult-social-care/making-safeguarding-personal/resources>
- Think about the language you use as professionals concerning individuals, how you work with colleagues in other professions and how you can improve both
- Consider how well your team understands the way in which safeguarding concerns are responded to and identify what you may need to improve as a team
- Identify a member of your team as a 'Transformation Champion' and tell Jane Held (interim programme lead) (jane@janeheld.co.uk) so the

Programme Manager knows who to contact