



ADULT SAFEGUARDING JOURNEY

ORGANISATION

Safeguarding concern identified/suspected

Discuss the concern with the adult at risk and gather their views of what they would like to happen

Consult the Safeguarding Adults Framework

LOCAL MANAGEMENT

Assess risk and seek advice from relevant agency if required

QUALITY CONCERN

Consider other actions such as complaint or review

REQUIRES CONSULTATION

Contact safeguarding lead or MASH consultation line: 0345 606 1499

REPORT AS SAFEGUARDING CONCERN

Using Suffolk County Council online portal or call Customer First

Following receipt of the Safeguarding concern, MASH worker identifies whether the person meets the "Adults at Risk" criteria as defined by Care Act 2014

YES

(or not clear at this stage)

Consider actions to address immediate safety

Gather the views of the customer and/or their representative, consider advocacy referral

Share information with partner agencies to enable strategy discussion and coordinate appropriate response

NO

Consult framework for supporting agencies

Redirect the concern to the relevant organisation for information and/or action

Advise referrer and customer of action taken

Lead a strategy discussion with partner agencies to establish: Is a safeguarding enquiry required? This maybe an enquiry under section 42 of the Care Act or a non-statutory enquiry.

IF YES: Who is best placed to undertake the enquiry?

INTERNAL ENQUIRY BY PROVIDER

Provide guidance as to the scope of the enquiry and a date by which the Enquiry Report should be returned to the Adult Protection Team. The Report should be in line with Suffolk 's Enquiry & Report Guidance.

OTHER AGENCY (CAN BE JOINTLY WITH ANOTHER AGENCY)

Provide guidance as to the scope of the enquiry and a date by which the report should be returned to the adult protection team. Provide details of where they can go for support. The Report should be in line with Suffolk 's Enquiry & Report Guidance.

OTHER LOCAL AUTHORITY TEAM (CAN BE JOINTLY WITH OTHERS)

Provide guidance as to the scope of the enquiry. Provide details of where they can go for support. If there is a crime reference number from Police and include in recording.

SPECIALIST SAFEGUARDING TEAM Social Care, Health or Police (can be joint with others)

Provide contact details of who will be undertaking the enquiry jointly. Provide a rationale for their strategy decision.

Gather the views and desired outcomes of the Adult at Risk and/ or their representative; offer advocacy if appropriate. Gather evidence related to the enquiry to effectively assess risk

Work with the adult at risk and/ or their representative to implement safety plans

INTERNAL ENQUIRY BY PROVIDER AND OTHER AGENCY

Carry out and record enquiry. Update customer of outcome and where appropriate referrer and source of risk. Send completed enquiry to Adult Protection Team to review and record

OTHER LOCAL AUTHORITY TEAM

Carry out and record enquiry. Update customer of outcome and where appropriate referrer and source of risk

SPECIALIST SAFEGUARDING TEAM LED

Carry out and record enquiry. Update customer of outcome and where appropriate referrer and source of risk

Once enquiry is completed, send to Local Authority as the Statutory Agency who will follow internal processes to review, action and close case

Working with the adult at risk, and/ or their representative, the most appropriate agency/ies will help implement safety plans

DECISION MAKING - MASH

SAFEGUARDING ENQUIRY