



Suffolk Safeguarding Adults Board

Prevention Strategy

2015 to 2017

Background and Context

Paragraph 14.156 of the Care Act 2014 states that Safeguarding Adults Boards:

‘should support and promote the development of initiatives to improve prevention, identification and response to abuse and neglect.’

In response to this requirement, the SAB in Suffolk has developed this Prevention Strategy, with a view to establishing the role of the board in supporting and encouraging prevention initiatives and in both ensuring and measuring the success of such programmes.

The board recognises that preventative work around adult safeguarding is broader than the investigative work carried out by local authority safeguarding and police colleagues, and instead involves the broad spectrum of partners that work as part of the board, in partnership, as members not defined by statute.

This strategy looks to outline the work of the board in terms of supporting all partners to work in a preventative way and explores work that the board and partners are either currently undertaking, or will undertake in future to ensure an appropriate degree of focus on prevention.



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How can the Board Support Prevention? The board's Partnership Agreement

All partners working as part of the SAB are asked to commit to the board's partnership agreement on behalf of their organisation. The partnership agreement details the roles and responsibilities that partners will undertake through working with the SAB and this agreement has been updated in light of the Care Act 2014. All partners agree to:

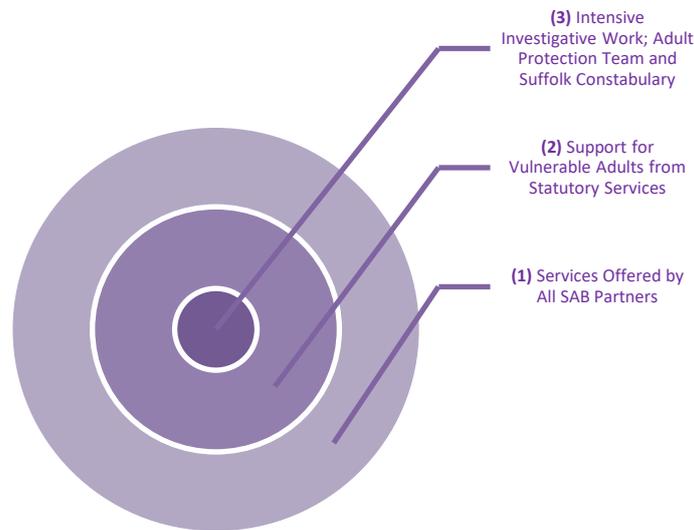
- Work in co-operation with the board on adult safeguarding and protection issues
- Focus on preventative work around safeguarding
- Ensure that their staff are trained to an appropriate level with regards to adult safeguarding
- Nominate a lead professional with regards to adult safeguarding within their organisation
- Share information for the purposes of effective safeguarding investigation and performance management across organisations and at board level
- Work with due regard to appropriate legislation such as the Equalities Act 2011, Mental Health Act 2007, Mental Capacity Act 2005 and Care Act 2014
- Support the board either through financial contributions to the development of effective multi-agency safeguarding work or through provision of services and support in kind

Board members will also hold within their agencies specialisms that would enable effective preventative working in one or more of the themes highlighted above. The Prevention Strategy seeks to illustrate where organisations may be best placed to work in a preventative way with regards to safeguarding and looks to highlight the role of non-statutory partners in supporting the preventative work of the board. This is achieved via a clearly tiered model of support and is illustrated below.



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How can the Board Support Prevention? Three Tiers



In order to more fully understand the necessity to shape and structure the preventative offer that underpins the work of the SAB, it is first necessary to explore the model of services offered across the Suffolk system in support of vulnerable adults.

The diagram above illustrates the three key tiers of support offered by member agencies of the SAB; the first tier consists of support offered by services who work indirectly with vulnerable adults and who may from time to time be required to make safeguarding referrals, or attend basic awareness training. This would include SAB member services such as Trading Standards, some Community Safety colleagues, Libraries, Museums and Heritage etc. These organisations are pivotal in terms of preventing circumstances in which abuse may take place.

The second tier contains those services that work directly with vulnerable adults but who will make referrals to primary adult protection services and will not investigate cases of alleged abuse directly; services such as hospitals (acute and community), GPs, Social Care and Care Providers are included here. These services effectively minimise the risk of abuse for vulnerable adults by working directly with the in a preventative way.

The third tier consists of adult protection services and statutory bodies who would undertake investigate or protective work in response to allegations of abuse, should they arise.

The preventative model must, by necessity, reflect the shape of service delivery, developing a clear understanding for services within each tier as to the roles they could and should play in effectively preventing safeguarding concerns from materialising or being exacerbated.



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The Prevention Strategy Principles

This strategy operates under four key principles, to which all partners agree. These are:

1. Preventative work must involve service users in the development of programmes on behalf of the board and in the implementation of effective outcomes
2. Preventative working must be undertaken in partnership, with all partners working through the board's partnership agreement and with clear reference to the roles of non-statutory partners in preventative work
3. The board understands and accepts that the development and implementation of preventative programmes and the measurement of their success can often be assessed only over the longer term
4. Measuring the success of preventative working could and should be seen in a reduction in investigations in to cases of abuse and harm to vulnerable adults. This may also only be visible over the longer term.



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The Suffolk Safeguarding Adults Board Prevention Strategy

Promoting Self-Protection and Increasing Community Awareness

Activity	Deadline	How will we know that this has been successful?
Development of service user publicity materials and awareness sessions detailing what safeguarding means to non-professionals and how individuals can keep themselves safe	31/03/2016	Proportion of safeguarding concerns raised by members of the public (service users, their families or other) and service users increases from 15% to 30% by 31/03/2017
Required Resources		Tier(s)
<ul style="list-style-type: none"> The People's Panel Service User groups operated by SAB partner organisations 		1
		2
		3
		✘



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Developing a Stronger Voice for Service Users

Activity	Deadline	How will we know that this has been successful?
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Development of the People's Panel's Engagement Strategy, detailing how the board intends to engage with service users and implementation of recommendations therein.	31/03/2016	The engagement strategy has been completed and agreed by The People's Panel and signed off by the SAB and the Independent Chair, with recommendations implemented across the board.
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Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none"> The People's Panel Service User groups operated by SAB partner organisations SAB Members 	✘	✘	

Activity	Deadline	How will we know that this has been successful?
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Ensure effective engagement with advocacy services and shared learning systems, such as implementation of TVS and achievement of MSP Gold. SAB decisions must be made based on appropriate evidence from service users.	31/03/2017	Total Voice Suffolk (TVS) has been developed as the tool through which qualitative information from service users is captured, and MSP Gold has been achieved. Service user feedback informs SAB decision making.
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Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none"> The People's Panel Service User groups operated by SAB partner organisations Total Voice Suffolk (TVS) 	✘	✘	✘



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Tackling Social Isolation

Activity	Deadline	How will we know that this has been successful?
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Promotion of public-facing 'safe venues' in to which adults at risk of harm may go if they have a concern.

31/03/2017

Scheme up and running, with a subsequent fall in numbers of alerts being recorded across the Suffolk system.

Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none">Suffolk LibrariesAdult Social Care TeamsGPs / GP Surgeries	X	X	

Activity	Deadline	How will we know that this has been successful?
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Work with Trading Standards to develop the 'Scam Hub' initiative, preventing rogue trading and setting up further No Cold Calling Zones (NCCZs).

31/03/2017

Increase in number of NCCZs and a reduction in volumes of financially motivated abuse allegations / investigations.

Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none">Suffolk Trading StandardsAdult Protection TeamSuffolk Constabulary	X	X	



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Effective Awareness Training and Support for Professionals

Activity	Deadline	How will we know that this has been successful?
Develop a 'Train-the-Trainer' approach to Safeguarding Awareness training for professionals at Tier 1 and Tier 2.	31/03/2015	A demonstrative example of a 'Train-the-Trainer' package is up and running with a SAB partner organisation and can be used as a case study and benchmark for development with other organisations and partners.

Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none"> The Training and Development Subgroup Suffolk Libraries (for case study and as demonstrator) SCC Workforce Development Colleagues 	✘	✘	



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Information Sharing and Management

Activity	Deadline	How will we know that this has been successful?
Refresh of the SSAB Partnership Agreement to detail responsibilities of all partners with regards to information sharing, and the role of the SAB, as identified in the Care Act 2014	31/03/2015	Revised Partnership Agreement has been developed and signed by all board members, and published at www.suffolkas.org

Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none"> Safeguarding Adults Board Administrator Safeguarding Adults Board Members 	✘	✘	✘

Activity	Deadline	How will we know that this has been successful?
Development of a SAB 'Information Management Guide' for all partner organisations, dispelling data protection and sharing myths.	31/03/2016	Information Management Guide developed and published by the board. Number of information sharing issues subsequently reduces.

Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none"> Safeguarding Adults Board Administrator Safeguarding Adults Board Members SCC Information Management Colleagues Potential Legal Advice 	✘	✘	✘



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Performance Management and Intelligence

Activity	Deadline	How will we know that this has been successful?
Performance and Quality (P&Q) Framework implemented across the SAB and focused on understanding issues at a preventative level. SAB decisions are made based on evidence and P&Q Subgroup recommendations.	31/03/2015	Performance and Quality Framework completed and returned to the SAB for discussion in time for March 2015 board.

Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none"> Safeguarding Adults Board Administrator Safeguarding Adults Board Members Safeguarding Adults Board Manager Performance and Quality Subgroup Members 	✘	✘	✘



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Development of Professional Networks and Understanding

Activity	Deadline	How will we know that this has been successful?
Implementation of SAB Practitioner Forums, focused on the role of the board in preventing abuse from taking place, and the role of professionals in supporting the board's activity. Development of a culture of shared support and advice.	31/03/2016	Practitioner forums introduced in four areas across Suffolk, with attendance at 10+ professionals and 6 or more organisations.

Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none"> Safeguarding Adults Board Manager Practitioners from SAB affiliated organisations / partners 	✘	✘	✘



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Whole Family Approach to Safeguarding

Activity	Deadline	How will we know that this has been successful?
<p>The SAB encourages greater links with the LSCB in Suffolk to promote more integrated working in areas of shared interest, such as learning from Serious Case Reviews, development of Training Standards, Information Sharing etc.</p>	<p>31/03/2016</p>	<p>SAB and LSCB Managers / Chairs undertake regular meetings to share knowledge and support, forums are joined up where possible to prevent duplication and share understanding.</p>

Required Resources	Tier(s)		
	1	2	3
<ul style="list-style-type: none"> Safeguarding Adults Board Manager LSCB Manager SAB Chair LSCB Chair 	✘	✘	✘



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Measuring and monitoring how do we know that the strategy is working?

Measuring the effectiveness and impact of the board's prevention strategy will be undertaken using an array of systems currently being operated by the board. These systems include:

- **The Board's Annual Work Plan;** this document outlines the activity to be undertaken by the board in the year, and is updated quarterly. The document is used to hold the board to account for items of work that have been decided upon at annual business planning and development days, and will include the board's prevention strategy as a matter of course.
- **Subgroup Work Plans;** these work plans are subsets of the full board's annual document and are used by subgroups to ensure that work identified for them is being progressed effectively. Updates to the Subgroup Work Plan inform the board's quarterly work plan update, and are used to shape the agenda of each group meeting.
- **The Performance Framework;** The SAB's Performance and Quality Framework is used to establish the overall effectiveness of the board in addressing safeguarding concerns in Suffolk. The framework contains seven domains and an array of information on the shape of the workforce across SAB organisations, volumes of safeguarding referrals, the quality of training, Deprivation of Liberty Safeguards, board management and service user engagement, with the framework being discussed before each board by the Performance and Quality (P&Q) Subgroup, before recommendations for action are made to the full SAB.
- **Organisational Self Audit;** Each board partner and any agency working with adults in Suffolk is required to undertake the board's self-audit on a three-year cycle. This audit process contains questions around the role of the organisation in promoting prevention and the volumes of staff that have undertaken awareness training. The outcome of this self-audit is discussed at the P&Q and organisations are provided with feedback via 'Challenge and Support' discussions.
- **Feedback from Service Users and Professionals;** The forums developed as a result of the Prevention Strategy and Engagement Strategy will ensure that service users and professionals are given a clear route in for feedback to the SAB. This feedback will form the basis of development for SAB prevention work and other initiatives.



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Links to existing documents and frameworks

Below are some hyperlinks to other documents that underpin the work of the SAB in Suffolk:

- [Performance and Quality Framework](#)
- [SAB Annual Report](#)
- [Engagement Strategy](#)
- [SAB Three Year Strategy](#)
- [Organisational Self Audit Tool](#)
- [Annual Work Plan](#)



Suffolk Safeguarding Adults Board

Authorship and Version Control		
Author(s)	Tim Beach	Safeguarding Adults Board Independent Chair
	Bonnie Collins	Chair of the People's Panel / Disability Development Officer, Suffolk Coalition of Disabled People
	Roy Elmer	Safeguarding Adults Board Manager
	Lee Nunn	Trading Standards Officer, Suffolk County Council
	Shirley Osborne	County Community Safety Co-ordinator, Suffolk County Council
	Krystal Vittles	Safeguarding Lead / Innovation and Development Manager, Suffolk Libraries
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Queries to	Amy Underwood Safeguarding Adults Board Administrator Endeavour House 8 Russell Road Ipswich Suffolk IP1 2BX amy.underwood@suffolk.gov.uk	