



Suffolk Multi Agency Safeguarding Hub

# Professional Consultation Line

**Tel: 0345 6061499**

**Monday – Thursday: 9:00am to 5:00pm**

**Friday: 9:00am to 4:25pm**

You can call the professional consultation line to discuss the most appropriate and effective way of providing or obtaining help and support for a child or adult you feel is at risk of abuse.

Advice and guidance will be given without recording the name of the child or adult so consent is not required.

The consultation line is not a point of referral.

If you have an immediate safeguarding concern use this link

**[www.suffolk.gov.uk/care-and-support/safeguarding/](http://www.suffolk.gov.uk/care-and-support/safeguarding/)**

or call **Customer First** on **0808 800 4005**

**For more information about the MASH visit**

**[www.suffolk.gov.uk/MASH](http://www.suffolk.gov.uk/MASH)**

Where a child and family have an allocated Social Worker you will need to contact the named Social Worker directly to discuss any concerns.